

OWNER'S INFORMATION & SERVICE BOOK (MOTORISED)



JAYCO RV DETAILS

RV MODEL	
RV CHASSIS NUMBER	RV VIN
OWNER NAME	DELIVERY & HANDOVER DATE
SELLING DEALERSHIP	SELLING DEALERSHIP SIGNATURE
<input type="checkbox"/> The dealership has provided me/us with a thorough handover of my Jayco RV.	SELLING DEALERSHIP STAMP
<input type="checkbox"/> The dealership has discussed the importance of annual servicing and explained the warranty terms and conditions detailed in this book.	
OWNER NAME & SIGNATURE	



CONGRATULATIONS & WELCOME TO THE JAYCO COMMUNITY!

Thank you for purchasing a Jayco Motorised Recreational Vehicle (RV). Your Jayco has been carefully designed, engineered, and manufactured for your enjoyment and safe travel journeys.

All Jayco motorised RVs represent a collaboration with carefully chosen partners to design and manufacture a RV which will bring you many years of enjoyment, relaxation and adventures.

Our partners referred to as OEM (Original Equipment Manufacturer) include:

Mercedes
Fiat
Renault
Volkswagen
Iveco
LDV

Your motorised RV's automotive brand is responsible for the motorised section of your motorhome and provides a separate warranty, customer care facilities and service scheduling information. For more information about the automotive section, please refer to the manuals and information pack provided at handover.

This handbook represents the Jayco habitation section of your RV and provides useful information about the operation and care of your Jayco RV. We also recommend you read all other supplementary books and materials provided with your RV.

This handbook uses QR codes as an additional aid to guide you through information regarding your motorised RV. These QR codes appear throughout this handbook depending on the subject item. The QR code will take you to the Jayco Owner Documents. Please browse and select the information you require.

SECTION HEADINGS

This handbook is divided into the following sections:

Introduction	5	Driving Guide	16
RV Identification	8	Set Up & Operation	18
RV Handover	10	Care & Maintenance	24
Protecting Your RV	11	Jayco Warranty	42
Getting Started	14	Service Schedules	51

A note about this handbook:

The information in this handbook was accurate at the time of publication reflecting current information and technology. However, as products continually improve with parts and components upgraded, some item descriptions may differ to your RV. In these instances, please contact a Jayco dealership for further information about the operation and care of your RV.



INTRODUCTION

Our aim is to help you secure the most enjoyment from your Jayco RV. This handbook is designed to create a better understanding of the operation, capability, care and maintenance of your RV as well as the warranty terms and conditions.

Shortly after delivery of your Jayco, we recommend you take the time to check all internal and external fixtures and promptly report any query to your selling Jayco dealership.

Whether you are an experienced RV owner or new to the RV experience, you will benefit from the information contained in this handbook. We recommend keeping this handbook in your RV for easy reference.

Your RV's habitation section will require a first service at the first 1000kms or 3 months (whichever comes first) after an initial running-in period. This is an ideal time for any minor adjustments to components and fittings as well as an opportunity for your Jayco dealership to answer any questions you may have after initial use.

For recommended servicing of the automotive section of your RV, please refer to the OEM manuals and service book.

We recommend subsequent servicing of your Jayco RV every 10,000kms or at 12 month intervals (whichever comes first). This will ensure your RV is maintained at optimum maintenance and performance level whilst also protecting your investment in a Jayco RV. Any questions you may have which are not covered in this handbook can be referred to an authorised Jayco dealership for assistance.

We recommend that all servicing of your Jayco RV's habitation section is undertaken by a Jayco dealership or authorised Jayco repairer. All Jayco repairers receive updated information about our product range, including guidelines on servicing practices and repair instructions. Investing in our service and repair network ensures your RV is being serviced fully and appropriately by a suitably skilled and qualified agent.

For scheduled servicing recommendation of the automotive section of your RV and for participating servicing agents, please refer to the OEM owner's handbook.

Included in your RV is a Jayco Owner's pack which contains additional information that is useful. Please note that appliances and some components fitted to your RV's habitation area are warranted separately by individual manufacturers or suppliers. If you require further information about the individual components or appliances, please contact a Jayco dealership for further advice.

Alternatively, you can access the separate manuals online via the following QR code. However please note that not all manufacturers provide operational manuals.



Please note that Jayco does not support, authorise or provide advice on any modifications and alterations to your RV. Similarly, we do not support modifications which interrupt the original manufacturing specifications. Please be aware that any such alterations and/or modifications may affect your warranty and the RV's compliance to applicable laws and regulations for habitation and safe road travel.

JAYCO AFTERSALES CUSTOMER CARE

Jayco is committed to growing our customer relationships by providing excellent post sale customer service. Your confidence and satisfaction in our products and services assures our continued success as an Australian manufacturer.



In addition, our relationship with our extensive dealer and repairer network ensures our customers remain connected to the Jayco customer service support system. Your authorised Jayco dealer or repair agent will assist by providing servicing and maintenance, a selection of retail options and advice concerning the operation of your Jayco RV.

Most queries about your RV can be resolved by your Jayco dealership or authorised repair agent and for the automotive section by the OEM's representative dealerships. If required, the dealer or agent will seek advice from Jayco. For additional assistance you can also contact our Aftersales Customer Relations team as follows:

Telephone: (03) 8792 2136
Email: info@jayco.com.au

Toll Free: 1800 331 601
Website: www.jayco.com.au

JAYCO ASSIST AUSTRALIA

Jayco Assist Australia is a support service for emergencies whilst travelling and is currently only available in Australia. For more information about Jayco Assist Australia, please use the QR code below. Alternatively, you can refer to our website www.jayco.com.au and select the Own tab.



For New Zealand Jayco RV owners, please talk to your selling dealership about roadside assist options.

OEM ROADSIDE ASSISTANCE

The OEMs normally provide their own roadside assistance covering the motorised section of your motorised RV. For more information about this please refer to the OEM owner's handbook or contact their Customer Care.

INSURANCE

We recommend you insure your Jayco RV and take care to seek out an insurance cover which will best suit your personal circumstances. It is also important to protect yourself and others with insurance for personal liability, theft, collision, accidental and property damage etc. Your Jayco dealer can assist you in obtaining specialised RV insurance.

FURTHER INFORMATION

For further information about your RV or any of the above, please continue reading this handbook and all supplementary manuals and materials as recommended.

RV IDENTIFICATION

VIN

The Vehicle Identification Number (VIN) is the primary vehicle identifier for your Jayco RV. Your motorised RV will have one VIN which is located in the automotive section of your RV.

CHASSIS NUMBER

The chassis number is your RV's individual Jayco manufacturing identifying number. The chassis number comprises letter(s) from the alphabet (which normally identifies the year of manufacture) followed by 4-5 numerical digits. The chassis number is on the gas compliance plate.



The chassis number is Jayco's primary identifier for our records management and warranty. Whenever you make an inquiry with us about your RV or present your RV for servicing or repairs, you will be asked for the chassis number.

CHANGE OF OWNERSHIP

If your name or address has changed or you are the new owner of a Jayco RV, please contact us at info@jayco.com.au to update the ownership details and provide documentary evidence of your acquired ownership of the RV.

This will enable us to keep our RV ownership records updated and contact you with any important product or safety updates concerning your RV.

RV HANDOVER

ELECTRICAL

- Operation of the 12v Control panel / screen
- Operation of the charging system /BMS
- Understanding of the Solar Panel and regulator
- Operation of the lighting system
- Operation of the inverter (if fitted)
- Operation of the generator (if fitted)

PLUMBING SYSTEM

- Connecting main pressure hose to the RV
- Operation of the water pump
- Operation of water tanks – filling & emptying
- Operation of water tanks – tank selection & isolation
- Operation of the toilet system and appropriate chemicals
- Operation of grey water tanks – emptying (if fitted)

RV HANDOVER

MAJOR APPLIANCES

- Operation of HWS on Gas & 240V
- Operation of cooker on Gas & 240V (if fitted)
- Operation of fridge 12v & 240V
- Operation of microwave
- Operation of the air conditioner
- Operation of the diesel Heater (if fitted)
- Operation of the stereo system
- Operation of the TV and TV points
- Operation of the antenna
- Operation of the WiFi (if fitted)

MODEL SPECIFIC AREAS

- Awning Operation
- Awning Operation during wet and windy conditions
- Operation of the Slide Drawer
- Operation of the Slide-out

FURNITURE

- Operation of the internal door locking buttons prior to travel
- Operation of table, seating and bedding

MISCELLANEOUS

- Operation of windows and blinds
- Operation of roof hatches
- Explanation of the keys provided
- Jayco Owners Handbook explained
- Jayco Warranty Terms & Conditions
- Awareness of the external surroundings when operating
- Habitat Servicing Requirements - first service and annual servicing

AUTOMOTIVE SECTION

- Basic operation of automotive vehicle section including keys and ignition, reversing camera, navigation system, fuel tank access (if applicable Add Blue requirements)
- Advice on driving and reversing a motorised RV
- OEM Owners Handbook referenced for easy access
- OEM Service Requirements (separate to Jayco Service Requirements)



PROTECTING YOUR JAYCO RV

Your Jayco RV is an asset and a significant investment which with regular servicing together with care and preventative maintenance you will be able to enjoy for many years.

REGULARLY SERVICING YOUR RV'S HABITATION SECTION

All motorised RVs need regular servicing of their habitation section to ensure they remain in the best condition so you can enjoy many years of touring and enjoyment in your chosen Jayco RV. We recommend regular servicing together with ongoing care and maintenance to ensure your Jayco RV remains operational, safe and roadworthy.

Your Jayco dealership is equipped with a full Service Centre available for all your RV servicing needs. Along with servicing, your Jayco Service Centre can assist you with repairs, advice and accessories.

In addition to our Jayco dealerships, we also have a national network of Jayco authorised repair agents available for your RV service and maintenance needs. However some agent workshops might have space restrictions in their ability to service and repair larger Jayco motorised RVs. Please ensure you speak to your chosen service provider about space capacity before securing your booking.

Please refer to Service Schedules section of this handbook for more information and guidance about regularly servicing your Jayco RV.

SERVICING & WARRANTY

Regular servicing of your RV with a Jayco dealer or authorised agent will also ensure a streamlined process for any warranty related requirements. Regular servicing and regular maintenance of your RV is an important factor in the short and long term care of your RV.

Please read the Warranty Terms & Conditions in this handbook and note that issues which arise out of failure to regularly service, care for and maintain your RV may not be covered under our warranty.

YOUR JAYCO SUPPORT NETWORK

Jayco dealerships and Jayco authorised agents are located throughout Australia and New Zealand. They are the team best equipped to undertake servicing, maintenance and repairs to your Jayco RV.

All Jayco dealerships and authorised agents have the skills and knowledge to diagnose and repair Jayco RV's habitation section. They are equipped with up to date information and technology about Jayco RVs which makes them the best repair professionals to look after your RV. Jayco dealerships authorised repairers also have access to and use Jayco approved parts for all servicing and repairs.

With over 100 authorised repair agents, including Jayco dealerships nation-wide, our support network is industry leading. A full list of all Jayco repair agents can be found on our website at the "Ownership" tab of www.jayco.com.au. Alternatively please use the QR code below to connect to our list of Jayco dealerships and authorised repair agents.



If you find yourself in a location without a Jayco authorised repairer, please contact Jayco Customer Relations on (03) 8792 2136 / toll free 1800 331 601 or Jayco Assist Australia on 1300 772 153. Please note Jayco may not reimburse costs incurred from services by a non-authorised Jayco repairer without prior approval.

We continually review and take steps to grow our repairer network however we cannot guarantee a Jayco authorised repairer within a convenient distance to all Jayco RV owners.

SERVICING YOUR RV'S MOTORISED SECTION

The automotive section of your motorised RV is equally important to regularly service. However Jayco dealerships and authorised agents are not equipped or trained to service the motorised section of your RV.

Servicing of the motorised section is best managed through the OEM authorised dealer network. Like servicing a regular automotive vehicle, motorised RVs require ongoing care and maintenance to ensure optimum road performance.

To ensure the best performance and operation of your Jayco RV, owners should ensure they maintain a regular servicing schedule for the motorised section of the RV as well as the habitation section.

GETTING STARTED

This section is designed to help you prepare for driving your Jayco motorised RV. Please read through the listed items carefully and if you have any questions please speak with your dealership.

RV INTERNAL HABITATION SECTION

1	A few days before departure, ensure habitation batteries are fully charged.	2	At least 24 hours prior to departure, cool down fridge via 240V or gas supply.
3	Check roof hatches and windows are closed fully and all locks engaged.	4	Check fire extinguisher gauge is in Green zone. (Recommend annual checks by a registered fire service.)
5	Check the smoke alarm operation.	6	All cupboard doors and drawers properly closed and locks engaged.
7	Refrigerator packed securely and door locked. If applicable select 12V setting.	8	Check loose items in cupboards are secured for minimal movement. We recommend using a non-slip matting in cupboards.
9	Loose and heavy items placed in secure and immovable positions or on floor over the axle or slightly forward of axle (pillows can be useful for packing and securing).	10	Gas stove and/or oven knobs turned to off position.
11	Remove the cooking plate from the microwave oven & store securely.	12	Sliding/concertina doors and window blinds are secured with designated locks or straps.
13	Detachable shower heads should be wrapped in a towel and carefully placed inside the shower.	14	Electric lifting beds are also available, keeping beds in the closed position and securely locked.

RV EXTERNAL

1	Gas bottle turned off.	2	Corner stabilisers up.
3	Electric extension lead disconnected and secured.	4	Sullage bucket or hose disconnected.
5	Mains pressure hose disconnected.	6	External trunk doors and storage boot locked.
7	Slide-out and awning are securely retracted into closed position.	8	Check tyre pressure as per the tyre placard and adjust for road conditions as needed.
9	Check wheel nuts & secure if loose. Torque to OEM specifications.	10	Check tyre wear. If uneven tyre wear is noted, please contact your Jayco or OEM dealership.
13	Raise and/or check the step into the RV and ensure it is fully retracted before travelling.	14	Lock and secure main door, windows and all locker doors.
15	All items such as bikes, secured and checked before travelling.	16	Ensure TV antenna and Satellite Dish is secured.

PASSENGER SAFETY

At all times whilst driving your motorised RV, all passengers must be seated and secured inside the motorised cabin of the RV and in the designated seats of the habitation section with the allocated seat belts and safety seats (for children) in accordance with road legal requirements.

Passengers must not travel inside the RV's habitation area without being seated in the designated seat belted seats during driving.

DRIVING GUIDE

The following section is designed to provide information to assist you in driving your Jayco RV safely and optimise its mechanical performance.

TRAVELLING WEIGHTS

Your motorised RV has defined weights which guide the maximum allowable weight for travelling within the parameters of safety and associated compliances. The following is a guide to common abbreviations used to describe allowable weights.

- Tare Mass:** Overall unladen weight of the RV verified on the weigh bridge at time of manufacture.
- GVM:** Weight of loaded motor vehicle as a measure under all wheels.
- GCM:** Weight of the RV and anything being towed when the vehicle is fully loaded including 100% of the payload.
- Payload:** The carrying weight allowable in the RV after the Tare Mass measure.

WEIGHT DISTRIBUTION

Please ensure you fully understand the complete weighting measure of your Jayco RV and the maximum allowable weight for your RV.

Please also take into consideration any changes to the weight of the RV if you fit additional items and parts to your RV after manufacture.

Your motorised RVs should be level for driving and should not have the back down and the front up or vice versa – this is indicative of an uneven weight distribution on the axle which should be addressed by re-distributing the weight being carried within the RV.



SPECIAL NOTE – OVERLOADING YOUR JAYCO RV

The suspension system on your motorised RV has been designed to carry a specific weight. Please ensure you are aware of the GVM to avoid overloading the RV.

Fitting additional storage items like toolboxes after purchase, is not recommended as these can interfere with the allowable weight settings and compliance. If fitting additional storage items, please talk to your selling dealership or an automotive engineer.

Following the above weight guides is very important to ensure safety and compliance with road traffic regulations as well as your Jayco and OEM warranties.

Failure to adhere to the allowable weight for your RV, may result in damage which will not be covered for repairs under warranty or your insurance. More seriously, overloading can cause a road accident. We recommend that if you cannot determine the weight of your travelling payload, you arrange to have your RV weighed at a weighbridge with all personal items included together with water tanks full and gas cylinders full.

ON THE ROAD

The primary objective of owning an RV is to travel and enjoy relaxing holidays. Learning to operate your RV prior to your first trip is important to ensure you are driving confidently and safely. This is especially relevant to a motorised RV.

Whether you are driving a smaller motorised campervan or a larger motorhome, the driving will feel different and you will need to become accustomed to it. We recommend you spend an hour or so driving cautiously around quiet roads. A new sub-division or low density low traffic area is ideal.

Build your confidence by getting the feel of your motorised RV and the differences you note when comparing standard passenger vehicle driving.

Please always remember to drive the legal speed limit and take note when crossing state borders as the speed limits may differ from state to state. Driving above the legal speed limit or excessive speed can risk the safety of passengers and vehicles.

Keeping to the left when driving, driving at a safe speed, avoiding potholes and rough edges and allowing others to pass when the road is wide enough is always advisable. Sudden or violent swerving is dangerous and it is far better to ease your RV slowly out of a tricky situation to avoid losing control of the RV.

Take care when turning and overtaking and allow for sufficient clearance for the length of your RV.

TOWING WITH YOUR MOTORISED RV

For information about towing a small vehicle or trailer with your motorised RV as the tow vehicle, please refer to the OEM's owners handbook or AL-KO chassis manual (model specific).

SET UP & OPERATION

The following section provides information about some of the basic set up and operation of differing components of your RV. Please note that as our RV models differ, not everything is covered in this section or this handbook. We recommend you also review the separate manuals for items like the fridge, microwave, washing machine, WIFI, Battery Management System etc. Please refer to QR code at the end of the Introduction of this handbook.

You can also refer to our website www.jayco.com.au for more information about using your RV. The Explore section of the website includes several tab headings with valuable information for the RV owner.



PREPARATION ON ARRIVAL AT DESTINATION

- Check site is level and assess best position for parking RV.
- Position RV to selected site.
- Make sure there are no overhead branches which may interfere with set up.
- Make sure the ground underneath is clear of any natural pests that may disrupt comfort.
- Apply handbrake to RV and/or place chocks under RV wheels.

STABILIZING YOUR RV AT THE CAMP SITE

Corner stabilisers should be lowered to the point where they touch the ground in a solid and steady way without taking any weight of the RV. They are not jacks and should never be used to take even partial weight of the RV.

Important: Stabilisers that become bent due to excess weight applied to them are not covered for repair under warranty.

Manual Stabilisers

- Insert the handle in position to the corner steady and rotate in an clockwise direction until the corner steady rests on the ground.
- Repeat this on all 4 corner steadies to stabilise the RV.
- Please note the stabilizer legs are just for stabilizing the van and not to lift your RV.

Hydraulic Stabilisers (if installed)

- Engage the hydraulic stabilisers as per the supplier instructions.
- Ensure stabilisers are in place via visual inspection and testing.

MOTORISED STEP INTO HABITATION SECTION

- Use the appropriate switch to extend step. (Note: only when engine has been switched off.)
- The motorised step self-retracts when the engine is started however we strongly recommend that the step be retracted via the manual switch as part of your pack up routine.

Important: When entering and exiting your RV please take care to place feet well within the step area and take extra care if carrying bulky or heavy items.

CONNECTING TO 240V POWER

- When connecting to 240V power supply, please ensure you used a 15amp power cord or suitable adaptor. (AMP-Fibian Adapter)
- Ensure power lead is not damaged before connecting to van. (No visible damage or exposed wires.)
- Ensure lead is connected to inlet tight as loose connection can cause the circuit breaker to trip.
- Ensure lead is not sitting in or submerged in water.
- If there is no power inside van, check the circuit breaker on van and connected source.

Note: RVs operate on a single circuit, operating too many appliances at once may trip the circuit breaker.

CONNECTING TO 12V POWER

- Ensure battery(s) are fully charged.
- Check battery terminal connections are secure.
- Check cables are not damaged.
- Turn on the power isolation switch.
- Check transformer fuses are not blown. (A light and/or warning message will identify the fuse if this has occurred.)

AWNINGS (MANUAL & ELECTRIC)

Please refer to the following QR code to link to the manual specific to your awning type.



Note: Ensure awning is retracted during inclement weather conditions to prevent accidental damage. RV awnings are designed and constructed primarily as sun shelters and not as rain shelters.

SLIDE OUT

- Ensure battery isolation switch is turned on and vehicle ignition is turned off.
- Ensure you are parked on even ground and corner stabilisers are engaged.
- Press and hold the “Out” switch until the slide out is fully extended (you can hear the operating motors stop).
- When packing up, press and hold the “In” switch until the slide out is fully retracted (you can hear the operating motors stop).

Refer to the Slide Out owner’s manual for help if needed.

Important: The slide out can only be used either fully open or fully closed. Do not open the slide out part of the way and then close from this point as this will likely interfere with the electronic memory and may result in a failure of the mechanism.

CONNECTING TO WATER MAINS AND FILLING TANKS

To connect your RV to the mains water supply, connect the external hose to the hose connection.

Water tanks can be filled using a normal garden hose attached to an outdoor tap. For more information and demonstration, please use the following QR Code and search for appropriate video demonstration.



We recommend an inline water filter when filling water tanks to limit debris from entering the system and hoses suitable for drinking water.

SOLAR PANELS (FITTED TO YOUR RV)

When using your RV, 240-volt power is the primary power source for charging batteries. When a solar system is optioned to your RV and you are relying on solar power instead of 240V power, the rate of battery charge does fluctuate depending on weather conditions combined with usage of stored power.

Your RV is fitted with features and options which draw on power, some more than others. Depending on the rate of usage, power drawn from the batteries may deplete at a rate above the solar panel's capacity to recharge. For optimum use of your solar panel, please observe the following:



- Position your RV so that the solar panels are not blocked from the sun.
- Take care to note any shade over your RV during the day (and adjust accordingly).
- Regularly check your RV's control panel for Input and Output rates.
- Regularly clean your solar panels for optimum effectiveness.

Please note that power derived from solar panels fluctuates. We recommend contingency measures for an additional power source especially when free camping or camping off-grid if you rely on the continual operation of powered items.

HOW TO GUIDES

For further information on the operation of your RV and the operation of some of the fitted options, please use the following QR code and select the appropriate How To video selection.



CARE & MAINTENANCE - RV INTERIOR

This section provides important information and advice about the ongoing care of your RV to ensure it is well maintained as well as reducing any risk of damage. We recommend you read each item carefully to better understand the appropriate care of your Jayco RV.

ELECTRICAL CARE & SAFETY

240V Electrical System

The 240V electrical system has been fitted according to AS/NZS 3001.2:2022. Changes or modifications should not be made to the electrical system and any desired modifications should be managed by a certified licensed electrician.

Please note that aftermarket modifications and changes to the RV's electrical system may render the electrical system unsafe and may also negate warranty considerations.

A power supply and electrical system supplementary guide can be accessed via the following QR code. Electrical schematics are available for all RVs manufactured from 18 November 2023.





240V 15 Ampere Power Cord

This item must be a certified power cord and must not be tampered with. In addition, it should be inspected at least annually by a licenced electrician to ensure it is free from damage and no connections within the plug or socket ends have become loose. Under no circumstances should the lead be adapted to a 10-ampere power outlet unless using a 15 to 10 Amp adaptor with a 55 IP rating.

Wiring

We do not recommend altering the wiring in your RV. However, some RV owners prefer to make some changes to suit their personal preferences. Alterations to the 240V electrical wiring should only be performed by a certified licensed electrical contractor. We always recommend consulting with a certified and licensed electrician for any wiring changes.

If experiencing any 12V issues, please refer to your Jayco dealership or consult with an automotive electrician (qualified and licensed) to diagnose and recommend solutions and repair.

Battery Management System (BMS)

The electronic BMS installed in your RV is the heart of the DC electrical system. The BMS will automatically charge the RV battery if an external power source is connected (240V or Solar or DC to DC charger depending on options).

For further information please refer to the operation manual supplied with your RV or select the following QR code to link you to the manual.

The supplier or manufacturer of your BMS system also has support provisions via their customer service and technical contacts. Please refer to manual to locate the correct contacts.



Surge Protection

When travelling and camping, power surges can occur. We recommend researching the merits of using a Surge Protection Adapter for more sensitive appliances and devices. For devices like this, please carefully follow the instructions provided.

DC Fuses

Most fuses used are automotive blade type which can be located on the body of the Battery Management System (BMS). For more information about fuses and sizing, please refer to the relevant manual.

Inverters

When using inverters to power 240V appliances (especially air-conditioners, fridges and HWS), please be aware that your battery discharge via the inverter is significantly higher and can drain the battery in a shorter period.

RV HABITATION BATTERIES

All Jayco RV models are fitted with a Lithium battery (or more than one if optioned).

Lithium batteries have a higher depth of discharge and higher duty cycle than an AGM battery. The lithium battery also has an internal management system monitoring the voltage discharge and temperature of the battery's cells.

Lithium Battery Storage

Lithium batteries will self-discharge even in storage when isolated from all loads and may eventually shut off if left unattended for too long. Please note that if left to discharge to less than 10%, the lithium battery cannot be recharged and has expired beyond recovery.

As a preventative measure, always make sure lithium batteries have sufficient charge before storing. One option for longer term



storage is to keep the battery connected to a charge source. Prior to connecting to a charge source (for storage) ensure the battery is charged to at least 90%. If using a charger to charge a lithium battery, please ensure it is a lithium specific charger.

Whilst on charge, it is still important to regularly check the state of the battery charge to ensure sufficient charge and a healthy condition.

GAS SAFETY, CARE & CONSUMER INSTRUCTIONS

Read all supplied manufacturers printed material and instructions for each appliance before operating. Always ensure appliances are operated as per printed instructions. The following provides some basic advice on operating gas appliances.

- (a) Close appliance valves before opening cylinder valve.
- (b) Where readily accessible check connections at the appliances, regulators, hoses and cylinders periodically for leaks with soapy water, or its equivalent. This should be done every time a cylinder is changed over or at least annually.

CAUTION — the ammonia present in some soaps and detergents can react with brass fittings and cause such fittings to crack after a short period of time. therefore, caution should be exercised when using soap solutions on brass fittings and all connections should be rinsed thoroughly with fresh water as soon as possible after the application of the soap solution.

- (c) Never use a match or flame when checking leaks.
- (d) Close cylinder valve when appliances are not in use or while refuelling is in progress.
- (e) Never use cooking appliances for comfort heating.
- (f) In the event of fire, immediately close any gas cylinder valve if safe to do so.
- (g) Ensure valve is closed to prevent the unintended release of gas from a cylinder. The cylinder valve should be protected from the entry of dirt or debris.
- (h) All additions or alterations to the LP Gas system must be performed by an authorised person.
- (i) Appliances should not be altered without the authorization of the manufacturer.
- (j) Check all permanent ventilators, flues and vents regularly to ensure they are clear, open and unrestricted.
- (k) In the event of an accidental gas leak, close cylinder valve and ventilate the area using a safe method until the air is clear.
- (l) Test and maintain gas or carbon monoxide detection systems to the manufacturer's instructions.
- (m) We recommend regular inspection of gas cylinders by an authorised person.

Gas Bottle and Regulator

LPG is readily available throughout Australia and New Zealand but please ensure you use a compatible gas bottle. For example do not use exchangeable gas bottles as these are not compatible and have differing compliances.

Please handle your LPG bottles with care. Always have your gas cylinder valve closed when travelling or not in use. The main valve on the LPG container should be tightened by hand only using caution not to over tighten.

Your gas regulator is factory preset, and we advise against resetting the gas regulator yourself, recommending that you request an authorised service provider to make any adjustments to the regulator.



Important: RV gas cylinders should only be refilled with LIQUID PROPANE GAS. Never refill a RV gas cylinder with auto gas. Auto gas is a mixture of gases formulated for cars and has differing burning qualities which could be a health hazard.

WARNING: If you smell gas, please do the following.

1. Extinguish all open flames, pilot lights and smoking materials.
2. Keep bystanders away.
3. Do not touch electrical switches.
4. Shut off the gas supply at the cylinder valve.
5. Open doors and other ventilating openings.
6. Leave the area until the odour clears.
7. Arrange to have the gas system checked and leakage source corrected by an authorised gas installer before using the system again.

Gas Cylinders

Gas cylinders should be inspected regularly for compliance. If unsure, please raise with your Jayco dealer or agent during servicing. Older gas cylinders may need to be re-stamped and certified by an authorised agency to ensure that the gas cylinders are in absolute and compliant condition.

Where possible and especially in exposed or salty environments, gas cylinders should be covered to avoid a build-up of rust. Please ensure that the valve of the gas cylinder is turned off when storing your RV for any length of time.

HOT WATER SYSTEMS & SAFETY

The hot water system (HWS) fitted to your RV is either LPGas or Electric-Gas.

The water heater thermostat is constructed with a built-in safety shut-off device. The gas supply to the main burner and pilot burner will be cut-off in the event the pilot flame is extinguished for any reason. The thermostat is also equipped with a high temperature limit switch (ECO).

Use the following QR code to access the separate manual for the HWS appliances (selecting the brand fitted to your RV).



FIRE SAFETY

Please ensure you have read all the guides on setting up your RV and all electrical, battery and gas related information.

All our RV models are equipped with Fire Extinguishers. These should always be full and at the correct pressure for ready use. As with all fire extinguishers, it is recommended that these be checked annually by the local fire brigade or similar authorised service. Smoke detectors have been fitted to all Jayco RVs.

In addition to the fitted Fire Extinguishers, we recommend packing a Fire (Resistant) Blanket in your RV as an extra safety measure.

For any concerns about fire safety, please always refer to your selling dealership or the approved fire authority in your state.



CHILD SAFETY

Every effort is made to ensure your RV is child friendly and safe. However, we still recommend that young children and babies not be left alone or unsupervised in or around your RV. You may need to take extra precaution with electrical and gas appliances and controls as well as doorways, beds, cabinets and seating.

For any other concerns about child safety, please refer to your selling dealership.

SAFETY DURING EMERGENCY STOPS

We recommend carrying a warning device like a reflective triangle be used as necessary. Pull off the road as far as possible when stopping, changing a tyre or in any emergency. Remember that your RV is larger than a standard passenger vehicle and to allow sufficient clearance when manoeuvring to stop. It is advisable that everyone leaves the RV and stays well clear, in a safe area whilst parked on the edge of a road or highway.

WHEEL & TYRE CARE

Tyres

It is important to check tyres regularly before a trip and regularly during a long trip. The main causes of abnormal tyre wear are overloading, under or over inflation and poor alignment. If uneven tyre wear is visible, please get the suspension checked by a mechanic or tyre/suspension specialist without delay.

Tyres may need to be changed after five years but this can vary and depends on frequency of use, accidental damage and surface exposure. Also, the tyre compound can harden with age (even without use) and could result in failure requiring replacement. Please seek advice from a reputable tyre retailer.

Tyre Inflation

Please note that whilst the tyre placard within your RV may state a suggested tyre inflation, the measure is normally at the maximum load and depending on the road conditions may need adjustments for your planned travels.

For further assistance, please refer to your dealership or consult with a tyre specialist about suitable tyre inflation for your individual circumstances.

Vehicle Jacks

Your Jayco has been supplied with a jack. Jack locations within your RV will vary depending on model. Please refer to OEM owner's handbook for jack location and access.

Always take care to observe safety precautions when changing wheels or tyres.

Wheel Rotation

As recommended with your car all wheels should be rotated to even out tyre wear, including the spare wheel. Please refer to the OEM owner's handbook for tyre rotation and recommendations.

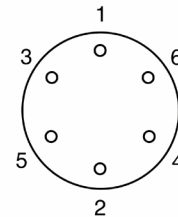
WARNING:

- » Before jack use - read the label attached to the jack .
- » Do not get under a vehicle that is supported by a jack only - always use vehicle support stands.
- » Use jack only with correct engagement fittings.
- » Do not use corner steadies to support the weight of the rv whilst changing wheels/tyres as the corner steadies are not designed for this purpose.
- » Never change a wheel on soft, uneven or sloping ground.
- » Do not remove wheel nuts until wheel is off the ground.
- » Do not allow passengers in your jayco while it is on the jack.
- » After use - ensure the flat tyre and jack are properly secured.

Wheel Mounting

It is important to maintain proper torque specifications to provide safe and secure attachment of the wheel to the hub drum.

- Start all nuts by hand to prevent cross threading.
- Tighten nuts in three stages using a cross star pattern.
- Whenever wheels are removed and refitted the wheel nut torque should be checked.
- Wheel nuts should be tightened to the recommendation in the OEM owner's handbook.
- Regularly check the wheel nut tension to ensure optimum operation.



WATER - MAINS PRESSURE SYSTEM

Do not leave mains water connected to your RV when it is unattended. The effects of driving can loosen connections over time causing water to escape without warning. Where applicable, warranty repairs will be undertaken on the plumbing system if found to be faulty from manufacture however this does not extend to consequential damages caused by water saturation over an extended period or due to user error or neglect.

GREY WATER TANKS

We recommend that grey water tanks are cleaned and flushed on a regular basis using a suitable tank cleaner to prevent a build-up of waste particles and debris. Waste particles that build up can interfere with the operation of the tank sensor and may lead to a malfunction. In these circumstances the failure would not be covered as a repair under warranty.

12V PRESSURE PUMP

The pressurised 12V water system should be checked regularly and prior to each trip to make sure it is in good working order. The system should also be checked when setting up for camp. Washers and seals should be checked and replaced as needed. The water filter in the 12V pump will need periodic cleaning as part of regular maintenance.

All models with water tanks installed are fitted with a 12V water pump which is wired directly to the transformer. Pump operation can be monitored via the battery management system. When using mains pressure, this switch **MUST** be in the OFF position as pump may activate and empty water tanks. When mains pressure is not in use, the switch must be in the ON position (to activate the pump).

When travelling make sure the pump switch is turned off.

CHEMICAL TOILETS

The contents of chemical toilets should only be disposed in approved dumping stations or through normal household sewerage systems. This can normally be done at a caravan park, but owners should always check with the park owner/manager first to ensure all appropriate guidelines are followed as chemical deodorant contained in the toilet can sometimes adversely affect the sewerage or septic system.



AIR CONDITIONERS

The air conditioner in your RV is manufactured by a third party supplier. Please read through the operating manual and note instructions to ensure correct use and operation. The air conditioner is separately warranted by the original manufacturer.

Under more climatic extremes, your air conditioner may not cool or heat your RV to personal comfort levels. These units cannot be compared with domestic use air conditioners, nor can the construction of an RV be compared with that of a permanent dwelling. Consequently, the temperature may only be a few degrees different from the outdoor shade temperature.

Non insulated sections of your RV, such as un-shaded windows, tent materials and annexes may all impact on the desired internal cooling or heating temperature. Please take care not to exceed temperature setting guidelines or recommended use as this may adversely impact the operation of the air conditioner.

REFRIGERATORS

The refrigerator in your RV is manufactured by a third party supplier.

Compressor Fridge

Compressor refrigerators operate on either 240v or 12V. Compressor refrigerators will operate up to 30 degrees out of level. The 12V refrigerators draw less current than absorption refrigerators and therefore they can be left switched on for longer periods. However, with most 12V refrigerators the running time on a fully charged battery (if connected) varies depending on the climatic temperature of the day.

Absorption Fridge (3 way)

The 3Way Fridge operates on 12v, 240v and Gas. Always ensure your RV is parked level and note the guide below.

- 12v operation only occurs when the RV is in drive mode using the ancillary input. (Note: Operation does not occur via the internal house battery)
- 240v operation only occurs when the RV is connected to mains or using an inverter converting the 12v power into 240v (to maintain temperature).
- Gas operation is used for free camping/off-grid.

Fridge Storage

When your RV is stored for any period the refrigerator should be left completely dry inside and the door should be left slightly open to allow air circulation into the refrigerator cavity. If stored closed and damp, mould could build up on the inside of the refrigerator.

For further information please refer to the QR code at the end of this section for access to relevant manuals for fitted appliances.



STOVE / OVEN / MICROWAVE / WASHING MACHINE

Stoves, ovens, microwave ovens and washing machines should be operated in accordance with the operating instructions for each appliance.

For further information please refer to the QR code at the end of this section for access to relevant manuals for fitted appliances.

Please Note: The flame on a gas stove or oven needs to be monitored to ensure it is blue and not orange. If appearing orange, please contact the product manufacturer for inspection by a suitably qualified service technician.

WIRELESS LIGHT SWITCHES

The switch panels are wireless, and battery operated. The battery is a CR2032 and will last approximately 5 years with standard usage. These batteries are readily available when they need to be replaced.

SMART TECHNOLOGY

Some RVs are fitted with smart and/or digital technology. Instructions for operation are provided by the original manufacturer and can be found in your RV owner's pack. Please ensure to follow any instructions on completing ownership records for warranty covered by these manufacturers.

Some RVs come fitted with accessories that have smart features. For guidance on how to use these features please refer to the manufacturer's supplied manuals.



CONDENSATION

Condensation occurs in almost all instances of RV camping but with extra care, understanding and maintenance, condensation can be reduced.

Please note that condensation forming inside your RV is not a manufacturing defect that can be repaired under warranty.

For more information about Condensation and how to minimise it, please select the QR code below.



CARE & MAINTENANCE - RV EXTERIOR

SPARE WHEELS

Spare wheels are normally mounted underneath a motorised RV. For further information about the spare wheel, please refer to the OEM owner's handbook.

Spare wheel mounting should be checked at least annually to ensure these are not damaged or deteriorated. If damage is evident, arrange repair without delay.



EXTERNAL SEALANTS

RVs are manufactured of multiple components and where parts join (to form the whole), an external sealant compound has been applied to help secure the join and prevent water ingress.

Whilst the external sealants we use are designed for durability, they can also degrade over time. Sealants can also split unexpectedly and from use. For this reason, external sealants should be checked regularly. These checks are part of normal and regular servicing of your RV. If you have concerns about any external sealants showing deterioration, please refer to your Jayco dealer or repairer as soon as possible.

Please Note: Failure to maintain external sealants may result in water ingress causing damage which may not be covered for repair under warranty.

ROOF HATCH

Always ensure the roof hatch is completely closed prior to travelling. Leaving the hatch open can result in excess ingress of dust and water and cause damage to the hatch from the excessive vibration during transit.

Warning: Ensure both the blind and fly screen fitted in the hatch are in the open position before travelling.

SLIDE OUT MODULE

Always take care to fully extend the slide out to use and fully retract when not in use. Stopping the slide out midway will cause problems with the mechanism and could result in failure.

Do not leave the slide out extended when the RV is not in use as it unnecessarily exposes the awning and seals to environmental conditions accumulating dirt and debris on top and around the module. It can also cause problems with the sliding mechanism which may not be covered under warranty.

If left out for a few weeks during camping, make sure the top and surrounding surfaces (including rollers) are cleaned and free of debris and the awning retracts as it is brought back in. If the roller mechanism becomes stuck due to accumulated dirt and debris the awning canopy could become trapped and damaged. If damaged due to a lack of care and maintenance, repairs may not be covered under warranty.

INSTALLED ANTENNA & SATELLITE DISH

Permanently installed antennas and satellite dishes should be securely packed down while travelling and when gustier winds are present. If using antenna and satellite dish purchased and installed externally to Jayco, please make sure to read the manufacturer's instructions for care and maintenance.

HOSES

Make sure mains pressure and waste hoses are disconnected prior to moving off with your RV to avoid damage. Also regularly inspect hoses to ensure they are not damaged.

CLEANING & STORAGE

Cleaning your RV regularly contributes to good care and maintenance of your asset and prolongs its life expectancy reducing the probability of damage to parts.

For information about cleaning your RV as part of preventative maintenance, please select the following QR.





LONG TERM STORAGE

Preparing your RV for storage during colder months or simply longer term storage is strongly recommended to reduce the risk of unintentional wear and damage.

For more information on preparing your RV for longer periods of storage, please use the following QR code below



FREQUENTLY ASKED QUESTIONS

For up to date frequently asked questions please use the following QR code.



WARRANTY

This Jayco warranty applies to the habitation section of your motorised RV. This includes all components supplied and manufactured by Jayco Corporation Pty Ltd. Some components within your motorised RV are not manufactured by Jayco. These include the fridge, cooking appliances, air conditioning etc. These items are covered by a third party warranty, normally by the manufacturer of these products.

The warranty for the motorised section of your RV (and the external body of a campervan model) is provided by the automotive supplier as named on the vehicle otherwise known as the OEM (original equipment manufacturer) including all components supplied and manufactured by them. The OEM's warranty terms and conditions are detailed in the separately provided OEM owners handbook.

The terms and conditions of the Jayco warranty are set out below.

JAYCO WARRANTY TERMS & CONDITIONS

This warranty applies to RVs designed and manufactured for use and operation in Australia and New Zealand. RVs for the New Zealand market are designed to New Zealand compliance specifications which differ from Australian compliance specifications. This warranty applies in the country for which the RV was designed. RVs exported for sale and use in countries for which the RV was not designed will void this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL). You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Jayco Corporation Pty Ltd ABN 79 301 936 497 (Jayco) provides the following express warranty (warranty) for its recreational vehicles (RV). This warranty is in addition to any rights and remedies available under Australian State and Federal legislation (including the consumer guarantees under the ACL) and does not exclude or restrict those rights.



The conditions, limitations and exclusions that apply in this warranty are set out in these Jayco Warranty Terms & Conditions. Jayco offers this warranty with regard to the design, manufacture and nature of our RVs. Jayco RVs are designed and manufactured as multi-faceted vehicles of many connecting and interchangeable parts. Subject to the terms of this warranty, Jayco warrants to the owner of an RV that if an interchangeable part or component of your RV becomes faulty in material or workmanship during the applicable warranty period, Jayco will at its sole discretion, authorise the repair or replacement of the defective part.

All warranty considerations and approvals are subject to inspection of the RV by a Jayco authorised repair agent.

1. TWO YEARS MANUFACTURING WARRANTY

Every new Jayco RV has a manufacturing warranty of two years from the date of first registration of the RV. The manufacturing warranty covers Jayco manufactured parts from defects in material and workmanship under normal use and specified servicing and maintenance. Subject to the exclusions within these terms and conditions, if individual parts are found to be faulty within the 24 months manufacturing warranty period, these parts after being inspected by an authorised Jayco agent) will be repaired or replaced using new, used or refurbished replacement parts (at Jayco/Jayco agent's option).

Excluded from this two year manufacturing warranty statement are items listed as not covered by this warranty, detailed within these terms and conditions.

The manufacturing warranty is transferable to a second and subsequent owner of this RV for the remaining balance of the two years from the date of first registration of the RV.

2. FIVE YEARS STRUCTURAL WARRANTY

The five years structural warranty is provided to the original purchaser of every new Jayco RV for a period of five years from the date of first registration of the RV. This structural warranty applies under normal use, regular servicing (as stated in the Service Schedules of this book), and maintenance and subject to the stated exclusions within these terms and conditions.

Jayco's structural warranty on motorised RVs covers Jayco manufactured walls, floor and roof (limited to delamination and cracking).

If any of the above parts of the RV are found to be faulty within the five year manufacturing warranty period, these parts (after being inspected by an authorised Jayco agent) will be repaired or replaced with new, used or refurbished replacement parts (at Jayco's option).

Excluded from this five year structural warranty statement are items listed as not covered by the warranty detailed within these terms and conditions.

The five years structural warranty is not transferrable and is only available to the original purchaser or the entity that originally registered the new RV.

3. Jayco RVs used for rental or hire or in a commercial application are sold with a warranty limited to 12 months manufacturing and structural warranty cover (as stated in these terms and conditions) subject to the servicing requirements as directed in the Jayco Service Schedules.

4. No person (including any dealer, agent or Jayco representative) is authorised to make any representations of warranty concerning Jayco or its RVs except to refer to these warranty terms and conditions. Jayco makes no express warranties or representations other than those set out in this warranty.

5. Warranty repairs or parts replacement will be undertaken free of charge by a Jayco authorised agent at its place of business during normal business hours. Where on-site repair is requested and such a service is available, a service call out fee may be charged. The service call out fee is not covered by this warranty.

7. Repairs or work completed by unauthorised repairers without prior written consent from Jayco, are not covered by this warranty and will not be reimbursed.

8. Jayco reserves the right to make RV changes and improvements without notice and without liability to any owner or third party.

9. Jayco is not obligated generally or under this warranty, to install or fit the same components or parts originally supplied and where appropriate, will instead install or supply current components or parts of similar quality, grade, and composition.

10. Parts for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts will be of similar quality, grade, and composition.



WHAT IS NOT COVERED UNDER THIS WARRANTY

11. The following are not covered by a Jayco warranty.

a) Jayco RVs have been designed for recreational use only and not for permanent residence or living. When used for permanent residential living, wear and tear is accelerated. Damage arising or repair required from accelerated wear and tear will not be covered under this warranty.

b) When used for permanent or pro-longed living and in circumstances when the RV needs repairs or servicing, Jayco will not be liable for any alternative accommodation needs or arrangements.

c) Scratches, stone chips, surface rust or surface imperfections (internal & external) caused by normal wear and tear are not covered under this warranty.

d) This warranty does not apply to any RV that has been subject to misuse, neglect or use in a way that is not recommended by the manufacturer.

f) This warranty does not apply to normal servicing and to care and maintenance items which are the owner's responsibility, including but not limited to:

- I. Checking tyre pressure;
- II. General greasing and tightening of components;
- III. Routine cleaning of air vents and appliance filters; and
- IV. Cleaning water tanks and pump.

Please refer to the Servicing Schedules for further information.

g) Axle alignment, wheel alignment, toe in adjustments and uneven tyre wear is not covered under this warranty. Please check with the vehicle OEM's warranty for information about these components.

h) Unless defective in material or workmanship, fabric items including but not limited to, window screenings, vinyl windows, cushions, furniture covers and mattress covers are not warranted against tears, punctures, shrinkage, softening, stretching, fading, or soiling incurred during the use.

i) Condensation forming within the interior of the RV is not a manufacturing defect, not subject to this warranty and suggested solutions to lessen condensation are not subject to warranty repairs and considerations.

j) Damage to curtains or other internal materials caused by the effects of condensation left untreated are not covered by this warranty.

k) Damage to the RV caused by the deterioration of external sealants due to a lack of maintenance will not be covered by this warranty.

Note: Owners are responsible for ensuring sealants are checked annually and replaced as needed, as part of the regular servicing of the RV.

l) This warranty does not apply to any failing in the aesthetics or physical appearance of the RV or to normal deterioration of the soft trim and appearance of items due to wear and UV exposure or to impact damage whilst stationary or in transit.

m) This warranty does not cover, reimburse, or compensate for towing or travel costs to and from a repairer for inspection, assessment, and repairs.

n) This warranty does not extend to reimbursement of costs for accommodation, workshop time, fuel, food/ beverage, income loss, insurances or registration costs claimed for driving your RV to a repairer for servicing or repairs or for expended time.

o) Damage or failure to external (or internal) surfaces arising from gloss finish protectants or cleaning products are not covered by this warranty. This includes damage or failure to other sections of the RV where splash or spray drift has accidentally tainted surrounding surfaces and materials.

p) Damages, defect or failure resulting directly or indirectly from the following are also not covered by Jayco warranty:

- i. After manufacture alterations and modifications to the RV;
- ii. Repairs or additions to the RV that are not authorised by Jayco;
- iii. Accidents, deliberate damage, theft or fire;
- iv. Stone or debris impact, hail, windstorm, lightning, external fire or unusual environmental conditions and events;
- v. Overloading the RV and/or excess towing weight;
- vi. Incursions by vermin and other pests;
- vii. Use of RV on roads and tracks unsuitable for driving a motorised RV; and
- viii. Improper use or maintenance of batteries

12. Jayco RVs are not designed for hard impact or heavy landings, rutted roads and tracks or for use on four wheel



drive only tracks and should not be driven on these types of roads/tracks.

a) Always take care to prepare for driving on unsealed roads by understanding the road conditions and the associated driving requirements including tyre pressure. Driving at a safe speed according to road, weather and travel conditions with extra care and attention is required on uneven and rough surfaces.

b) Tyre pressure is an important factor in all types of travel and needs to be adjusted as needed to suit the road and driving conditions.

c) Gas venting regulations and other construction restraints limit the effectiveness of Jayco RVs against dust and water penetration. Under no circumstances should any Jayco RV be exposed to water crossings at or above body floor level.

d) Jayco's Off-grid range of RVs have been designed and constructed to give added strength and ground clearance for limited use on unsealed roads. These RVs can travel on gravel or graded unsealed roads but require caution and continual assessment of road conditions for adjustments to tyre inflation and driving speed.

f) The following will also not be covered by the Jayco warranty

- i. Impact and/or stone damage to body, chassis and running gear;
- ii. Soiled fabrics and fitments (internal & external) from dust or other airborne substances;
- iii. Damage resulting from water crossings;
- iv. Damage to personal items;
- v. Damage caused by dislodgement of appliances and fittings resulting from use on corrugated or uneven surfaces;
- vi. Wheel alignment and normal service and maintenance items which are the responsibility of the owner;
- vii. Any damage costs resulting from use on roads and tracks described above as unsuitable;
- viii. Damage, defect or failure resulting from modifications and overloading the RV; and
- ix. General damage arising from misuse, neglect or accident.

13. Some of the equipment and fittings (components) within your RV are not manufactured by Jayco. These components are not covered by the Jayco warranty but may be separately warranted by their individual manufacturer or importer.

For many of these components, separate copies of manuals

and warranties have been included in your owner's packet or are accessible via QR code as provided in the Care & Maintenance section of this handbook.

Please take the time to read this material to ensure you are familiar with the operation, service procedures and warranty terms of these separately warranted components. Separately warranted components include but are not limited to the following.

- Cooking appliances
- Rangehood
- Microwave oven
- Hot Water Service
- Refrigerator
- Air Conditioner
- Toilet
- TV, stereo, speakers & other electronic devices
- Tablets, satellite & other digital devices
- Window blades
- Tyres
- Battery transformer
- Batteries

Contact details for the original manufacturers are printed in the separate warranty documents. If you have difficulty contacting the manufacturer or importer, Jayco may be able to assist you.

Please note that the warranty periods for the separately warranted components and their terms may vary depending on the items.

Subject to any rights you have at law which cannot be excluded, Jayco assumes no responsibility or liability for defects in workmanship or operation of components for which you have been provided separate warranty statements.

14. Repairs to a RV undertaken by the owner or a repairer who is not a Jayco authorised repairer will not be covered by this warranty. Payment for repairs or work by the owner or a repairer who is not a Jayco authorised repairer will also not be recoverable under this warranty.

WHAT YOU MUST DO

16. The following outlines what you must do as the owner of a Jayco RV.

- a) You are responsible for ensuring you are familiar with and act on advice and recommendations provided in this handbook and the OEM owner's handbook which contain important information about your RV including its proper care and maintenance and servicing.



- b) You are responsible for reading and understanding the terms and conditions of this warranty and taking prompt action to minimise any damage to your RV.
- c) You are responsible for the regular and proper maintenance of your RV and for ensuring the regular servicing of your RV is completed as recommended in this handbook and your OEM handbook. This will help prevent defects arising from lack of care or neglect that are not covered by this Jayco warranty. Failure to regularly service and properly maintain your RV may result in repairs under the Jayco warranty being declined or voiding the Jayco warranty.
- d) If a warranty concern or problem arises with your RV, contact your nearest Jayco dealership or authorised service agent for advice and/or appointment for an inspection and assessment of the RV.

Your nearest dealer or agent can be found on our website www.jayco.com.au
- e) For inspection, assessment, testing and required repairs, you must make your RV available to a Jayco dealer or authorised agent at their place of business during normal

business hours. (The dealer or agent will provide advice on the time frame required for this work which will depend on their workshop schedules and prior bookings.)

- f) As RVs are designed for towing, you are responsible for towing your RV to a repairer.
- g) If you request an inspection, assessment, or repairs at a specified location by a Jayco repairer, any additional costs for attending the location are not covered under this warranty and may result in costs and expenses for the owner. The arrangement to attend a specified location is solely between you and the Jayco repairer.
- h) If inspection, assessment and testing results in a finding that RV damage is not the result of a manufacturing defect or failure and outside the scope of this Jayco warranty, the dealer or agent is entitled to charge you, and you must pay for their time, labour and subsequent repairs (including the cost of an inspection and assessment). These costs are not refundable under this warranty.
- i) Prompt reporting of problems with your RV is essential.

Delays in reporting problems which are subsequently found to have aggravated or caused further damage to the RV may result in additional costs and expenses for the owner which may not be recoverable under this warranty.

j) At the time of delivery and handover of your RV, your Jayco dealership will log your information into the Jayco warranty system for record keeping. If you change address details, please notify us at info@jayco.com.au

k) If you have purchased a used Jayco RV, please contact us at info@jayco.com.au to update the ownership details and provide documentary evidence of your acquired ownership of the RV.

For further information on the terms of this Jayco warranty, repairs, booking times or servicing and maintenance, please contact your nearest Jayco dealer or service agent. You can also contact Jayco Aftersales and Customer Service as follows:

Telephone (03) 8792 2136
Toll-free 1800 331 601
Email info@jayco.com.au

Note: Please check the OEM warranty for more information about your RV's motorised automotive section and parts. The campervan model's external body (including doors) is also warranted by the brand OEM.



SERVICE SCHEDULES

SERVICING YOUR JAYCO

We understand your new Jayco motorised RV represents a significant investment. Regular servicing and following our service schedules will support ongoing care and maintenance of your investment. Regular servicing is also essential to maintaining a high level of performance, reliability and safety.

We recommend servicing the habitation section of your RV at 12 month intervals or at 10,000kms intervals whichever occurs first.

All servicing is at your own arrangement with a Jayco dealership or Jayco authorised repairer nearest to you. Please note that the cost of servicing your RV is not covered by the Jayco warranty.

The following Service Schedules are based on time or kilometres whichever comes first and applies only to the habitation section of your motorised RV. Even if your RV has not been used for some time, we still recommend regular servicing in accordance with the scheduled recommendations to ensure components remain in good working order.

Please check the separate Service Schedule recommendations for your RV's motorised section as stated in the OEM owner's handbook.

FIRST SERVICE

EXTERNAL SEALS

- Inspect roof seals
- Inspect window seals
- Inspect external fit off seals

240V ELECTRICAL

CIRCUIT BREAKER

- Check operation of 240V circuit breaker

TRANSFORMER

- Check operation of solar
- Check AUX input
- Check 240V charging

INLET/OUTLET

- Inspect 240v inlet
- Inspect 240v outlets

GAS SYSTEM

- Check security of under body gas pipe
- Check security of gas bottles

MAJOR APPLIANCES

CHECK OPERATION AND SECURITY OF THE FOLLOWING ITEMS

- Fridge
- Microwave
- Oven/Griller
- Air Conditioner
- Diesel Heater (if fitted)
- Hot Water Service
- Inverter (if fitted)

WATER TANK

- Check water tanks for leaks and security

FURNITURE

CABINETS AND DRAWS

- Adjust cupboard latches, hinges, drawer faces and runners
- Check security

PLUMBING SYSTEM

MAINS PRESSURE

- Check over plumbing system to ensure there are no leaks
- Check security of plumbing
- Check operation of Taps

WATER TANK

- Check water tanks for leaks and security

EXTERNAL LOCKS

- Adjust external locks on external fittings

SERVICE BOOK

- Stamp service book



ANNUAL SERVICE

HOT WATER SERVICE

- Check operation on all sources
- Replace anode (where applicable)

AIR CONDITIONER (IF APPLICABLE)

- Check operation
- Check security

DIESEL/GAS HEATER (IF APPLICABLE)

- Check operation
- Check security
- Check operation of remote control
- Check flue

240V ELECTRICAL

SOCKETS

- Check operation of 240v power points

CIRCUIT BREAKER

- Check operation of 240v circuit breaker

12V ELECTRICAL

TRANSFORMER

- Check battery charging operation on 240V
- Check AUX from alternator
- Check Solar input
- Check security
- Inverter operation (If applicable)

LIGHTS

- Check operation of internal lights
- Check operation of Annex lights
- Check operation of Grab Handle light
- Check operation of Rollout awning light

SOCKETS

- Check operation of all 12v socket (where applicable)

SOLAR PANELS

- Check operation
- Check security

GAS SYSTEM

- Inspect under body gas pipes
- Check gas bottles are compliant and secure.

PLUMBING SYSTEM

MAINS PRESSURE

- Check plumbing system on mains pressure

12V PUMP

- Inspect 12v Pump and filter
- Check internal water pipes for leaks
- Check under body hoses for leaks

TAPWARE

- Check security and operation of all taps

UNDERBODY PLUMBING

- Check underbody plumbing for damages and leaks

MAJOR APPLIANCES

FRIDGE

- Test operation on all sources (where applicable)
- Check security
- Check flue (Where applicable)

MICROWAVE

- Check security

WATER TANKS

- Check fresh and grey tanks for damages and leaks
- Check security of all tanks
- Check operation of sensors on all tanks

WALLS

- Inspect all corner mould silicone seals
- Inspect window silicone seals
- Inspect external light silicone seals
- Inspect external speaker silicone seals
- Inspect external vent silicone seals

- Inspect awning arm silicone seals
- Inspect roof clamp silicone seals (if applicable)
- Inspect all other exterior silicone and caulk tape seals

EXTERNAL FITTINGS

AWNING

- Check operation of awning

EXTERNAL DOORS

- Inspect rubber seals
- Lubricate locks and adjust

WINDOWS

- Inspect rubber window seals
- Check operation of stays

EXTERIOR SEALS

ROOF

- Inspect A/C silicone and rubber seals
- Inspect antenna silicone seals
- Inspect solar panel silicone seals
- Inspect external Wi-Fi silicone seals
- Inspect all other silicone seals

1,000KM / 3 MONTH SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS:	DATE OF SERVICE / /	SIGNED										
FIRST SERVICE CHECKLIST <table><tr><td><input type="checkbox"/> Major appliances</td><td><input type="checkbox"/> External locks</td></tr><tr><td><input type="checkbox"/> 240v electrical</td><td><input type="checkbox"/> External seals</td></tr><tr><td><input type="checkbox"/> Plumbing system</td><td><input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed</td></tr><tr><td><input type="checkbox"/> Gas system</td><td></td></tr><tr><td><input type="checkbox"/> Furniture</td><td></td></tr></table>		<input type="checkbox"/> Major appliances	<input type="checkbox"/> External locks	<input type="checkbox"/> 240v electrical	<input type="checkbox"/> External seals	<input type="checkbox"/> Plumbing system	<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	<input type="checkbox"/> Gas system		<input type="checkbox"/> Furniture		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
<input type="checkbox"/> Major appliances	<input type="checkbox"/> External locks											
<input type="checkbox"/> 240v electrical	<input type="checkbox"/> External seals											
<input type="checkbox"/> Plumbing system	<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed											
<input type="checkbox"/> Gas system												
<input type="checkbox"/> Furniture												
		JAYCO REPAIRER										

10,000KM / 12 MONTH SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS: JAYCO REPAIRER



20,000KM / 2 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

30,000KM / 3 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DELERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

40,000KM / 4 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

50,000KM / 5 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

60,000KM / 6 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

70,000KM / 7 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS: JAYCO REPAIRER

80,000KM / 8 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

90,000KM / 9 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JAYCO REPAIRER

100,000KM / 10 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

DEALERS	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS: JAYCO REPAIRER

JAYCO.COM.AU | 1300 JAYCO RV

Date of Publication: March 2026

JAYOMH260003

