

CLEANING YOUR JAYCO RV

Cleaning your RV regularly contributes to good care and maintenance of your asset and prolongs its life expectancy as well as reducing the probability of damage to parts. (Damage to parts out of neglect are not covered by the Jayco Warranty.)

Cleaning Your RV's Exterior

The exterior of your RV should be regularly cleaned of dust, dirt and accumulated debris using a soft brush or broom. Extra care should be taken when cleaning windows – a brush must not be used on these surfaces as the acrylic window blades may become permanently scratched. (More information about cleaning windows provided below.) Roll-out awnings can be carefully brushed.

Regular care and maintenance of your RV includes regular washing and periodical polishing to retain the surface in good condition. Failure to care for your RV as recommended may result in a deterioration of the surfaces over time.

Fibreglass Finish

The fibreglass mouldings, side frames and fibreglass spare wheel covers are finished in a high gloss hard gel coated finish and will maintain their aesthetic appeal for many years with periodic waxing and polishing. A lack of care and maintenance of the fibreglass finish can result in dullness and discolouration.

Keeping Your RV Clean

Wash the exterior of your RV at least monthly using a mild liquid detergent (always read product instructions prior to use). Avoid abrasive cleaners, highly alkaline cleaners or cleaners with ammonia. Do not use dirty or gritty brushes. Please note that window blades should be protected from detergents not recommended for windows (more information about cleaning windows is provided below).

When washing and polishing your RV use a clean soft cloth. Remove tar, bugs, sap and bird droppings as soon as possible to prevent staining. If using a tar and insect remover product, test in a small inconspicuous area first to be sure it is safe.

RV accessory stores carry many cleaning supplies that are specially formulated for cleaning RV exteriors. Always read labels carefully and follow directions.

Keeping Your RV Shiny

The original lustre of your fibreglass will be preserved by ensuring a good wax at least twice a year. Polishing regularly will also reduce surface deterioration caused by air pollutants, prolonged sunlight and moisture. We recommend using a good liquid, such as an ammonia free automotive cleaner or wax/polish developed for safe use on fibreglass boats, showers and tubs. Always follow the directions and warnings on the packaging.

Take care not to wash and wax your RV in direct sunlight. Polish the ABS and acrylic components (except windows) with the same polish recommended for the fibreglass.

Storing conditions are very important. Indoor storage of your RV is ideal. Alternatively, outdoor storage out of direct sunlight and away from tree and bird droppings is recommended. Various breathable covers are available from RV accessory dealers. Avoid covers that trap moisture and be aware that wind movement and trapped heat under poor quality covers can cause damage to your RV.

Repairing Your RV's Fibreglass Surface

Scratches are the most common surface damage. Many of these can be removed with a fine rubbing compound, followed by polish. More detailed repairs should be referred to your Jayco dealer or service agent for professional advice.

Tent Canvas on Campers & Pull-Out Beds

To remove dirt and grime from tent canvas on campers, pull out beds and any other canvas sections of your RV, use a soft brush followed by warm water and a sponge. Do not use cleaners with a bleach or chlorine ingredient as they will strip the finish and colour from the tent. In most cases just warm water will be sufficient.

For cleaning the clear vinyl windows, we recommend warm water using a soft cloth to prevent scratching the window vinyl.

On taking delivery of your new RV with a canvas section or covering, we recommend the canvas be soaked with water twice and both times allowed to dry before using the RV. The reason for soaking the canvas twice is to allow the stitching to expand into the canvas as this supports waterproofing. More information about care and maintenance specifically of campers is provided below.

Damage arising to canvas and windows resulting from poor care and maintenance is not covered for repair under warranty.

Awnings

Awnings of vinyl material on roll-out awnings should only be cleaned with warm soapy water. Never use any strong detergent or mineral based cleaners to clean the vinyl material on your awning as it could lead to discolouring. The aluminium support arms to the awning can also be cleaned with warm soapy water. These should not need greasing or oiling.

When preparing your RV for storage, make sure the awning is completely clean of dust, dirt, debris and thoroughly dry prior to rolling up and storage. Damp, dust and dirt left on an awning during storage could result in mildew spots accumulating and marking the material.

If travel commitments prevail and you need to pack up your awning whilst damp, please ensure it is rolled out, cleaned and allowed to dry as soon as possible.

Please note: Awnings fitted to Jayco RVs are for shade and sun protection. They are not designed or constructed as rain shelters. During wet or windy weather even milder conditions, awnings should be retracted to safeguard from damage.

Pop Top Vinyl Section

Use only mild cleaners on the Pop Top vinyl section and not abrasive cleaners. Always ensure the Pop Top vinyl is clean and completely dry prior to closure and storage. If travel commitments prevail and you need to pack down the Pop Top section whilst damp, please ensure to erect as soon as possible to clean and be allowed to dry as soon as possible.

Packing a Pop Top section before it is completely dry may lead to mould growth. Do not allow mould to build up on the vinyl as it can stain. Always treat and clean any spots of mould as soon as possible.

Roof Gas Struts

Ensure that dust, grime and surface rust is removed regularly from the steel shaft of the gas struts.

Cleaning External ABS, Acrylic, Polyester & Other Plastic Components

Only cleaners which do not attack the ABS and acrylic components surfaces should be used on these surfaces. Any cleaning agents with high alcohol content or bleach should be avoided. Wash often and polish periodically to retain in good condition for many years. Failure to perform these simple maintenance tasks may result in deterioration over time.

Recommended Cleaning Guide:

- Dust and dry dirt should be removed with clean, soft, damp cloth.
- Traditional non-scouring household cleaners should be used. Rinse well afterwards and clean with a dry cloth.
- Never use scouring agents!

Do not allow these surface to come in contact with products such as acetone containing nail polish removers , chemical cleaning agents, thinner for paints, petrol, pine wood, oils etc Further solvents and cleaning agents which are not recommended are the chemical groups of ketone, ester and aromatic solvents.

The condition of these items should be regularly monitored for deterioration and impact damage and replaced as needed as part of your regular care and maintenance schedule for your RV.

Chemicals NOT suitable for cleaning the ABS and acrylic component surfaces include:

Acetamide	Chromic Acid	Glycerine	Phtalic Acid
Acetic Acid	Citric Acid	Hydrofluoric Acid	Potassium Hydroxide
Acetone	Dibutylphtalat	Isobutylic Alcohol	Sodium Bichromate
Acetophenone	Dichlorbenzene	Isopropylic Alcohol	Sodium Silicate
Aetheric oils	Dichlorethane	Lead Acetate	Toluene
Ammonium Nitrate	Dichlorethylene	Methylethylketone	Tetrachloroethylene
Barium Carbonate	Dimethylformamide	Methylglycol	Thinners for paint
Benzene	Ethylacetate	Methylic Alcohol	Trichlorethane
Benzoic Acid	Ethylic Alcohol	Methylsobytylketone	Xylen

Benzylic Alcohol	Ethylhexanol	Mineral Essence	Zinc Sulphide
Butylacetat	Fuel	Petrol	
Chloracetic acid	Formic Acid	Phosphoric Acid	

Cleaning Windows

Jayco RVs are fitted with acrylic window blades of varying brands. Some are separately warranted but all should be reviewed by a Jayco dealership or repair agent if damaged, to review warranty claim suitability. Please take care to only clean windows with warm water and a soft cloth as noted on the window frames. If cleaning agents come into contact with windows, please make sure to wipe and clean with water as soon as possible.

Cleaning Your RV's Interior

The interior of your RV should also be cleaned regularly to care for and maintain all internal surfaces and fittings for continued enjoyment of use.

Internal hard surfaces, including bathroom surfaces should be cleaned only with warm soapy water and a clean cloth. Scouring materials and agents should not be used. Please refer to information in the table above for advice on chemicals NOT suitable for cleaning ABS and acrylic surfaces as these also apply to the interior of your RV.

Minor spills on soft furnishings should be wiped immediately with cool to warm water and a clean cloth. If using a cleaning agent, spot clean, do not saturate and make sure to carefully read the label instructions and test on a non-conspicuous area first.

For vinyl fabrics and coverings, wipe with a clean cloth dampened with a mild detergent solution.

Fabric Care – Curtains & Scrims

Do not wash curtains in domestic washing machines. Vacuum regularly using low suction with appropriate attachment. Always test cleaning on non-exposed surface. Avoid excessive rubbing and abrasion. Remove hooks, rings and trims before cleaning. Always check and follow instructions on any care labels.

If dry cleaning, please note that Jayco will not accept any responsibility for any damage incurred during professional cleaning and any claim must be directed to the business that undertook the cleaning.

Cushions

It is not recommended to remove any parts for separate cleaning. To regularly care for cushions and bolsters protect from direct sunlight, rotate reversible cushions regularly. Vacuum regularly using low suction and soft brush accessory. Gently vacuum to restore pile. Cushions may be cleaned using upholstery shampoo.

Floor Coverings, Carpets & Vinyls

Floor coverings, carpets and vinyl should be maintained in a similar way to maintaining these items in a domestic household situation with regular vacuuming and vinyl/linoleum floor washed with lukewarm soapy water. Use only a damp sponge or mop. Excess water could damage furniture and walls.

WARNING: Do not use rubber or rubber backed mats or place spare wheels on floor, as rubber permanently marks linoleum and vinyl flooring.

Interior Walls

Care should be taken when cleaning all internal plywood linings and lining board. Excessive moisture and vigorous rubbing can easily rub through the plywood's decorative paper lining. A soft damp cloth gently wiped over surfaces regularly should be all that is required to keep clean.

Mattresses

Mattresses should only be cleaned with warm soapy water to remove any stains and in the case of foam mattresses, a considerable amount of time needs to be allowed for drying the foam. Dry in the sun prior to storing away in the RV if they have become wet or are wet after cleaning. The foam inside the mattress can deteriorate if stored away wet or damp and can also cause the mattress to have a damp smell.

Doona & Bedding

Please refer to the Care Label of your Doona for care instructions.